



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2025/B/6182313 Dated/दिनांक : 29-04-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण				
Bid End Date/Time/बिड बंद होने की तारीख/समय	20-05-2025 15:00:00			
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	20-05-2025 15:30:00			
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)			
Ministry/State Name/मंत्रालय / राज्य का नाम Ministry Of Commerce And Industry				
Department Name/विभाग का नाम	Department Of Commerce			
Organisation Name/संगठन का नाम	Special Economic Zones			
Office Name/कार्यालय का नाम	Santacruz Electronics Export Processing Zone			
क्रेता ईमेल/Buyer Email	divyanshi.goyal@gov.in			
ltem Category/मद केटेगरी	Pest and Animal Control Service - Maintenance Contract; 3 months; Dis-infestation , Pest and Animal Control Service - Maintenance Contract; 1 month; General Pests/Insects Control , Pest and Animal Control Service - Maintenance Contract; 1 month; Rodent Control , Pest and Animal Control Service - Maintenance Contract; 12 months; Termite Control (Spot Treatment/Drilling treatment) , Pest and Animal Control Service - Maintenance Contract; 1 month; Snake control			
Contract Period/अनुबंध अवधि	1 Year(s)			
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	10 Lakh (s)			
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)			
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes			
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No			
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No			

Bid Details/बिड विवरण			
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer		
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No		
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No		
Type of Bid/बिंड का प्रकार	Two Packet Bid		
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days		
Estimated Bid Value/अनुमानित बिड मूल्य	800000		
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation		
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वितीय दस्तावेज ब्रेकअप आवश्यक है	Yes		
Arbitration Clause	No		
Mediation Clause	No		

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	PUNJAB NATIONAL BANK
EMD Amount/ईएमडी राशि	40000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	PUNJAB NATIONAL BANK	
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00	
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	15	

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Pay and Account Officer

Santacruz Electronics Export Processing Zone, Department of Commerce, Special Economic Zones, Ministry of Commerce and Industry

(Seepz Sez Authority)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated online in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
- 4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
- 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost: or
- 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost: or
- 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Past experience for similar extent of area or similar value in the past X years: As mentioned in tender document

Geographic Presence In States: As mentioned in tender document

Minimum Years (Up To 5 Years) Of Experience In Related Field As mentioned in tender document

Press Note/ Process Details and proposed frequency for: As mentioned in tender document

Annual Turnover And Profit Requirement: As mentioned in tender document

Certification requirements (Please enter any ISO certification/ CIBRC Certification/Membership requirements / Municipal State Certificate as Bonafide contractor or any other details): As mentioned in tender document

Scope of work and recommended frequency of treatments <u>1745918397.pdf</u>

Pre Bid Detail(s)

bid meeting for PEST AND ANIMAL CONTROL SERVICE SEEPZ SEZ andheri
mbai ted by DC Seepz ps://seepz.webex.com/seepz/j.php? D=m0ad194dae36ddadf4bd4f06b536ce2a8 dnesday, May 14, 2025 11:00 AM 1 hour 30 minutes (UTC+05:30) ennai, Kolkata, Mumbai, New Delhi eting number: 2517 937 7397 sword: Pest@2025 (73781202 when dialing from a video system) by video system 25179377397@seepz.webex.com can also dial 210.4.202.4 and enter your meeting number.
by phone 5-6703-6949 Singapore Toll ess code: 251 793 77397

Pest And Animal Control Service - Maintenance Contract; 3 Months; Dis-infestation (11929)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Type of Service Required	Maintenance Contract	
Service Cycle	3 months	
Type of treatment	Dis-infestation	
The bidder should not have been blacklisted or debarred by any Central/ State Government/ agency of Central/ State Government/ Public Sector Undertaking/ Regulatory Authority of India at the time of submission of this bid	Yes	
Addon(s)/एडऑन		
Additional Details/अतिरिक्त विवरण		

Specification	Values
Delivery Address	SEEPZ SEZ, MIDC Central Road, Andheri- East, Mumbai
zipcode	400096

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Area in Sq meter	Additional Requirement/अतिरिक्त आवश्यकता
1	Divyanshi Goyal	400096,DC office, Ministry of Commerce and Industry, SEEPZ, Gate Number 1, Andheri East	11929	N/A

Pest And Animal Control Service - Maintenance Contract; 1 Month; General Pests/Insects Control (11929)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values		
Core			
Type of Service Required	Maintenance Contract		
Service Cycle	1 month		
Type of treatment	General Pests/Insects Control		
The bidder should not have been blacklisted or debarred by any Central/ State Government/ agency of Central/ State Government/ Public Sector Undertaking/ Regulatory Authority of India at the time of submission of this bid	Yes		
Addon(s)/एडऑन			
Additional Details/अतिरिक्त विवरण			
Delivery Address	SEEPZ SEZ, MIDC Central Road, Andheri- East, Mumbai		
zipcode	400096		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Area in Sq meter	Additional Requirement/अतिरिक्त आवश्यकता
1	Divyanshi Goyal	400096,DC office, Ministry of Commerce and Industry, SEEPZ, Gate Number 1, Andheri East	11929	N/A

Pest And Animal Control Service - Maintenance Contract; 1 Month; Rodent Control (11929)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values			
Core				
Type of Service Required	Maintenance Contract			
Service Cycle	1 month			
Type of treatment	Rodent Control			
The bidder should not have been blacklisted or debarred by any Central/ State Government/ agency of Central/ State Government/ Public Sector Undertaking/ Regulatory Authority of India at the time of submission of this bid	Yes			
Addon(s)/एडऑन				
Additional Details/अतिरिक्त विवरण				
Delivery Address	SEEPZ SEZ, MIDC Central Road, Andheri- East, Mumbai			
zipcode	400096			

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी		Area in Sq meter	Additional Requirement/अतिरिक्त आवश्यकता
1	Divyanshi Goyal	400096,DC office, Ministry of Commerce and Industry, SEEPZ, Gate Number 1, Andheri East	11929	N/A

Pest And Animal Control Service - Maintenance Contract; 12 Months; Termite Control (Spot Treatment/Drilling Treatment) (11929)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values		
Core			
Type of Service Required	Maintenance Contract		
Service Cycle	12 months		
Type of treatment	Termite Control (Spot Treatment/Drilling treatment)		
The bidder should not have been blacklisted or debarred by any Central/ State Government/ agency of Central/ State Government/ Public Sector Undertaking/ Regulatory Authority of India at the time of submission of this bid	Yes		
Addon(s)/एडऑन			
Additional Details/अतिरिक्त विवरण			
Delivery Address	SEEPZ SEZ, MIDC Central Road, Andheri- East, Mumbai		
zipcode	400096		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी		Area in Sq meter	Additional Requirement/अतिरिक्त आवश्यकता
1	Divyanshi Goyal	400096,DC office, Ministry of Commerce and Industry, SEEPZ, Gate Number 1, Andheri East	11929	N/A

Pest And Animal Control Service - Maintenance Contract; 1 Month; Snake Control (17893)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values			
Core				
Type of Service Required	Maintenance Contract			
Service Cycle	1 month			
Type of treatment	Snake control			
The bidder should not have been blacklisted or debarred by any Central/ State Government/ agency of Central/ State Government/ Public Sector Undertaking/ Regulatory Authority of India at the time of submission of this bid	Yes			
Addon(s)/एडऑन				
Additional Details/अतिरिक्त विवरण				
Delivery Address	SEEPZ SEZ, MIDC Central Road, Andheri- East, Mumbai			
zipcode	400096			

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Area in Sq meter	Additional Requirement/अतिरिक्त आवश्यकता
1	Divyanshi Goyal	400096,DC office, Ministry of Commerce and Industry, SEEPZ, Gate Number 1, Andheri East	17893	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Generic

Products supplied shall be nontoxic and harmless to health. In the case of toxic materials, Material Safety Data Sheet may be furnished along with the material.

4. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

SEEPZ SEZ Authority Fund Account No. 1253002100028398 IFSC Code PUNB0125300 Bank Name Punjab National Bank Branch address SEEPZ branch

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

5. Buyer Added Bid Specific Scope Of Work(SOW)

Text Clause(s)

Dis-infestation-Dis-infestation treatment against crawling insect pests such as cockroaches, Silv er fish, Red and Black ants, spiders, lizards etc. Gel application and spray treatment may be used. Drainage chambers also to be treated with pesticide and anti-bacterial compound.

General Pest Control-Involves spraying the entire premises and surrounding areas with special r eference to Bathroom, Kitchen, Pantries, Drainage, Sewers, Toilets, and other vulnerable areas such as lift lobbies, main entrance, dispersal area etc. This Service will cover Pests like Cockroaches, Bedbugs, Silverfish, flies and Mosquitoes.

Rodent control-Meant for controlling rat problem inside as well as outside the premises and safe guarding the important files, papers, Boxes, carpets, electrical and Telephone wiring, wooden ceiling, paneling, cardboards, raw materials etc. from rodent's damage. The service provider shall visit regularly for changing and replacing the glue pads/bait-stickers & used glue pads should be disposed off outside the building.

Termite control- Termites are a group of insects that mostly feed on dead plant materials, with t he ability to digest cellulose. Injecting termiticide into affected portions of the woodwork, Woodwork in contact with machinery for example, door frames, cabinets, cupboards etc. shall be treated by drilling and injecting termiticide at the points of contact. Through drilling holes at the junctions of the walls and the door and pumping chemicals through these holes, wherever necessary. The drille

d holes are effectively sealed thereafter. The application of blanket spray and dusting wherever n ecessary.

Snake Control- Snake control is done by using a non-lethal chemical which acts as a repellent wh en applied on surfaces and the periphery of structures, creating a barrier to entry.

6. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment Click here to view the file.

7. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

8. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

9. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

S.no	Types of Pest Control	Description	Area (in sq. mtr.)	Frequency
1	Dis-infestation	Dis-infestation treatment against cr awling insect pests such as cockroa ches, Silver fish, Red and Black ant s, spiders, lizards etc. Gel applicatio n and spray treatment may be use d. Drainage chambers also to be tr eated with pesticide and anti-bacte rial compound.	11929 Sq. Mtr. Service Center Build ing + BFC Building + Quarters + Gate 1 ,2 & 3 (All Floors)	Quarterly
2	General Pest Con trol	Involves spraying the entire premis es and surrounding areas with spec ial reference to Bathroom, Kitchen, Pantries, Drainage, Sewers, Toilets, and other vulnerable areas such as lift lobbies, main entrance, dispersal area etc. This Service will cover Pests like Cockroaches, Bedb ugs, Silverfish, flies and Mosquitoes .	11929 Sq. Mtr. Service Center Build ing + BFC Building + Quarters + Gate 1,2 & 3 (All Floors)	Monthly

3	Rodent co ntrol	Meant for controlling rat problem in side as well as outside the premise s and safeguarding the important fil es, papers, Boxes, carpets, electric al and Telephone wiring, wooden c eiling, paneling, cardboards, raw m aterials etc. from rodent's damage. The service provider shall visit regularly for changing and replacing the glue pads/bait-stickers & used glue pads should be disposed off outsid e the building.	11929 Sq. Mtr. Service Center Build ing + BFC Building + Quarters + Gate 1 ,2 & 3 (All Floors)	Monthly
4	Termite co ntrol	Termites are a group of insects that mostly feed on dead plant material s, with the ability to digest cellulose. Injecting termiticide into affected portions of the woodwork, Woodwork in contact with machiner y for example, door frames, cabinet s, cupboards etc. shall be treated b y drilling and injecting termiticide a t the points of contact. Through dril ling holes at the junctions of the w alls and the door and pumping che micals through these holes, wherev er necessary. The drilled holes are effectively sealed thereafter. The a pplication of blanket spray and dust ing wherever necessary	11929 Sq. Mtr. Service Center Build ing + BFC Building + Quarters + Gate 1,2 & 3 (All Floors)	Once in a ye ar & monthly checkup
5	Snake Con trol	Snake control is done by using a no n-lethal chemical which acts as a re pellent when applied on surfaces a nd the periphery of structures, crea ting a barrier to entry	17,893.5 Sq. Mtr. Service Center Buil ding + BFC Buildin g + quarters + Ga te 1,2 & 3 Surroun ding Area (Parking Area, Garden Area etc) + Roads	Monthly

10. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and

resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the <u>General Terms and Conditions/सामान्य नियम और शर्त</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्ते is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---